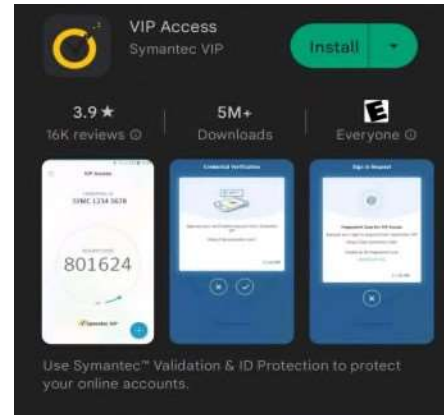1. On your Android phone, search in the Google Play store for the **Symantec VIP Access** app and tap **Install** to download.

2. After installation, the following icon *(right)* will appear on your Android phone:
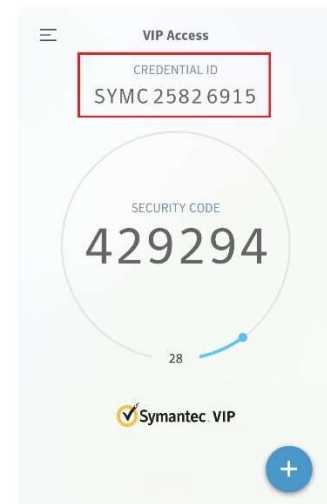

3. Open the **VIP Access** app. It should appear as follows *(right)*:

   As each Administrator/User opens the app, a new **Token Credential ID** will appear. *(Shown in the red rectangle)*

4. **Send an Email to United**

   - Email: **ANBTokens@UCBI.com**
   - Include the following information in your message:
     - **Company Name**
     - **Your Full Name**
     - **Username**
     - **Contact Information**
     - **Credential ID** (from the VIP Access App)

5. Once the Treasury Management Team completes the request, an email will be sent to notify that the Token ID has been updated/activated.

   Please note: The new token activation process requires up to 15 minutes to complete depending on the number of users. During this time, no user will be able to initiate wires or ACH transactions. We ask that you pick a time for us to activate your token when there are no urgent transactions that need to be submitted.